

SAINT ANNE'S TERRACE MEMO

TO: Residents, Families and Staff
FROM: David Brooks, Associate Director
DATE: November 21, 2020
Subject: COVID Prevention Update

We have been informed this morning that a resident of ours has tested positive for COVID-19. They went to the hospital yesterday after a fall and are no longer in the facility. Because of this new information, we are shutting down all visitation in order to conduct contact tracing.

This resident has been in their apartment for the past few weeks, so the risk of them spreading the virus to other residents is low. However, we must do our due diligence and make sure that any staff member or caregiver who came into close contact gets tested before returning to work. Personal Care has been made aware, their employees are tested regularly and they are also performing contact tracing.

Therefore, visitation will remain closed until further notice. We are sorry to do this during the holiday season. You are still more than welcome to come pick up your family member and take them off site, but please remember that once they return, they will need to quarantine in their apartment for 10 days. Any resident deemed a close contact will be notified.

We will keep everyone updated as we receive more information.

David Brooks