

June 8, 2020

Dear Residents and Family Members,

It is with great regret that I need to inform you that our May 28, 2020 proposed timeline for reopening the Terrace has changed due to several reasons. Governor Kemp's change in his newest Executive Order written on May 28, 2020, and the protests and riots that we all have experienced this past week have led to the uncertainty if this will cause a new rise in the COVID-19 virus. **Below are our changes in our proposed reopening timeline. Which is still fluid and may continue to change as things in our community change.**

- **June 16, 2020**-Family members may visit in their resident's apartments Monday through Friday from 9:00 a.m. to 1:00 p.m. Two family members at a time. Every family member entering the building must wear a face covering, have their temperature taken and use hand sanitizer after signing in at the front desk. We ask that you do not to linger in common areas and to go straight to your loved one's apartment. Please note that we are strictly enforcing our 1pm deadline as we will be thoroughly sanitizing the building each day after visiting hours.
- There will be no restrictions if you would like to pick up your family member to take off site, to a MD visit, to your home or sit with them outside. This means the resident will meet you at the front door, but you will be unable to enter the building. **Please remember to follow the current guidelines when taking your family out of the building. By making sure they wear a mask, social distancing and using hand sanitizer. Our residents are in a vulnerable group and will be coming back into a building where their friends fall in the same category of being vulnerable.** If you choose to sit outside or walk the grounds, please be mindful of other residents/family members you may encounter and abide by the current 6-foot social distancing state mandated guidelines.
- Our current 14-day quarantine after leaving the building will be lifted. With two exceptions. If a resident is experiencing symptoms of the COVID-19 virus they will be quarantined, until they have a negative COVID test. If a resident has been out of the building for the past few

weeks or month's they must provide the Terrace with a negative COVID test (no less than 3 days prior) before returning to the Terrace.

- **We are delaying our Terrace transportation availability until further notice. Please see below.**
- **June 29, 2020**-We will offer foot care in the beauty shop on Mondays, Saturday and Sundays by appointment only. Our two providers are John Noonan and Natsha Savari. They will provide the Terrace with a current (no less than 3 days) negative COVID testing before being allowed to enter our building. **These appointments will be by appointment only.**
- If a resident has a private housekeeper, they will need to present a negative COVID test (no less than 3 days prior) to entering the Terrace. They will be required to wear a face covering, and have their temperature taken upon entering the building every day they enter the Terrace.
- I and my staff have heard from many of you about exercise. We will make every effort to help show any interested resident how to stream the many free exercise videos available on Youtube and other video streaming services. We have provided self-exercise guides for seniors and have provided our weights and bands to many residents that have requested them and are happy to do it for any resident that would like to use them so that they may exercise in the comfort of your apartment.

**All other activities such as exercise, dining, social events, transportation, and the opening of common areas will be postponed until further notice.** Please be aware we know and understand how frustrating these circumstances are for all of us. Our main goal at the Terrace is the wellbeing of the residents and staff. These decisions have not been made lightly. Our commitment to you is to continue to sanitize the building daily, be mindful of the ever-changing events in our community and nation, and to provide you with accurate information on a timely basis.

I am personally proud of our community. We as a community have kept the virus out of our building. It has taken all of us, residents, family members and staff. We are a family-based community and our

dedication to defeating this virus is a tribute to all of us. Thank you so much for our success in this endeavor.

Feel free to call David Brooks, Antoinette Sturm or myself with any questions or concerns at 404-238-9200.

*Terri Monroe*