

SAINT ANNE'S TERRACE MEMO

TO: Residents

FROM: David Brooks, Associate Director

DATE: March 17th, 2020

Subject: Wavefly TV/Internet Transition Postponed

Due to the ongoing situation with the Coronavirus (COVID-19) we must postpone the transition from Comcast to Wavefly TV until further notice. We have spoken with Comcast management and have been reassured that we will have no disruption of service during this time. We are sorry that we could not proceed, but the safety of our community is always our utmost priority.

Some of you may have cancelled your expanded services dated for March 31st, you'll need to call them back and let them know you'll be keeping them until further notice. Again, I am so sorry for this inconvenience. We will keep everyone up to date and let you know as soon as we resume the project. Please contact me should you have any questions or need help with this process.

David Brooks