

Dear Families,

As you are aware, we have implemented a Coronavirus (COVID – 19) precaution plan. Lately, we have had some residents and families visiting one another outside our facility. This is not safe and goes directly against the no visitation policy we have in place. It is not safe to do this because when you visit with them, and that resident comes back inside, they are jeopardizing the safety of everyone within the entire community.

We understand how difficult this is for everyone, but the safety of our community is our top priority. If this is too much to ask, and we understand completely if it is, then perhaps you could try video calling apps such as Facetime or Whatsapp. We are currently working on plans to try to be more available to help residents with these apps as well. If it's still too much to ask, then maybe you could make arrangements for them to come stay with you.

Again, we understand how difficult this all is for everyone, but we must do what is best to ensure our building stays quarantined and as safe as possible.

Sincerely,
David Brooks