

Saint Anne's Terrace Community Update

Public Events, Activities and Transportation have been Postponed until further notice

Over recent weeks, Saint Anne's Terrace has been carefully monitoring the progression of the coronavirus (COVID-19). After careful consideration, we have made the decision to postpone all events and activities held in our community and all transportation outside our community until further notice. We apologize for any inconvenience this may cause, but right now our foremost priority is the health and safety of our residents and staff.

Though we do not currently have any cases of COVID-19 at Saint Anne's Terrace, we are exercising an abundance of caution. The first step is to monitor and limit exposure to reduce the risk of infection. Thank you for understanding and for helping to protect the health and wellbeing of our community. During this time, we will be implementing a Virus precaution plan:

- Staff at the front desk will take everyone's temperature before entering the building. If anyone has a fever greater than 100.4 they will not be allowed in the building. This means everyone!
- We are asking all visitors to fill out a health declaration form for us to keep on file and take a copy of CDC guidelines of the virus when they sign in
- We are asking everyone who enters the building to use the hand sanitizer. We are also asking everyone to wash their hands frequently. If you hum happy birthday all the way through twice you will have washed your hands sufficiently.
- There is hand sanitizer in the Community Room, Dining Room entrance, Library, 3rd & 4th floor card rooms and in every stairwell landing.
- Any staff member with fever greater than 100.4 is to stay home and can only return to work after being free of fever for 24 hours without taking a fever reducing medicine.
- If you cough/sneeze use a tissue and throw away immediately. If tissue is not available cough/sneeze into the crook of your elbow.
- We are wiping down frequently used surfaces regularly. There are wipes at the front desk that can be used.
- CDC does not recommend the use of face mask at this time.

We will be in touch once we are able to reschedule cancelled events, activities and transportation and we look forward to welcoming all guests back to the community at that time.

If you aren't feeling well and wish to see a Doctor we are asking that you contact Dispatch Health at 678.321.8546 as they are a mobile health service company that will come visit you in your apartment.

We understand that some may be unable to go to the grocery store, we have an abundant stock of supplies available in Apple Annie's. If you need something from Apple Annie's we are not going to have the store open during it's regular time. But the store will be available to you anytime between the hours of 7am to 3pm on Monday through Friday. Come down to David's office and a staff member will be able to help you out, if no one is available at that time, let the front desk know and someone will be in touch with you as soon as possible.

For anyone who can't get to the grocery store, we will accept small grocery lists and have a staff member go down and pick the items up for you. Please use this as a last resort option as there are also grocery services available, such as Instacart and Shipt, in which you can order your own groceries online and have your groceries delivered to the desk and a staff member will take them up to your apartment. If you'd like more information regarding those service, please come see David.

As of right now our dining service will remain unchanged with the exception that we are not allowing any outside guests, entertainment or visitors. Our Beauty Shop, Housekeeping and Maintenance services will go on accordingly as well. Please note that this is a fluid situation and these services could be affected as well. All other events, activities and services have been postponed until further notice.

We do have a more advanced quarantine plan ready to put in place should we have to use it. We will notify everyone in advance before we put that plan in place and will try our best to keep everyone current on the situation.

If you have any questions about regularly scheduled functions, or general questions and concerns, please call or email:

- Terri Monroe, Executive Director: tmonroe@saintannesterrace.org
- David Brooks, Associate Director: dbrooks@saintannesterrace.org

Both of us can be reached at 404.238.9200